



## TERMS AND CONDITIONS RECEIVE A FREE DIGITAL LOCK (WORTH \$299)

1. The Receive a Free Digital Lock from Zansan (Worth \$299) campaign (“Campaign”) is applicable and limited to new household/residential (Domestic) customers only. Existing residential customers of Tuas Power Supply (“TPS”) are not eligible to participate in this Campaign.
2. **By signing up for an electricity plan, you hereby agree to all the terms and conditions set forth herein for this campaign.**
3. This Campaign is **limited to online sign-ups only** using the campaign code – **PRZS2107** and cannot be used with any other Campaign program, unless otherwise specified.
4. This Campaign is for any TPS Electricity Plan signed up from **17 October 2022 – 30 October 2022 (both dates inclusive)** and is limited to the first 50 (fifty) successful transferred customers only. Successfully transferred customers will be entitled to the following welcome entitlement: -

Electricity Plans	Electricity Rate (GST Inclusive)	Welcome Entitlement
PowerFIX 24	\$0.3171/kWh	1 x Free Digital Door Lock with Installation (worth \$299) from Zansan

5. The free digital lock with installation from Zansan (“Entitlement”) is non-transferable, non-exchangeable and not redeemable for cash. TPS may, in its sole discretion, cancel this Campaign, without prior notice to any person. TPS at its sole discretion reserves the right to modify the Terms and Condition of the Campaign from time to time, without prior notice.
6. Upon the successful transfer of account to TPS, Customers will receive an e-mail notification from TPS stating the 16-digit redemption code. Customers are then required to contact Zansan Digital Lock directly themselves via e-mail at [hello@zansan.sg](mailto:hello@zansan.sg) to redeem their Entitlement with the aforementioned 16-digit redemption code.
7. This Campaign shall be read in conjunction with TPS’ standard terms and conditions of electricity product.
8. In the event of early termination prior to the expiry of the electricity retail agreement for whatsoever reason, TPS shall (i) charge an early termination charge of \$200 as set out in the electricity retail agreement and (ii) claw back the Entitlement amount in full.
9. Successful sign-ups will be liable to pay an administration fee of \$10.70 (including GST of 7%) for any changes to their Campaign program code or electricity plan made 3 days before date of transfer of electricity account to TPS.
10. Under no circumstances shall TPS be liable for the quality, merchantability or the fitness of the digital lock and its installation.
11. TPS shall also not be liable for any compensation and/or reimbursement in cash or otherwise should the lock be faulty.
12. The Customer agrees to direct all claims in relation to the digital lock and/or its installation to Zansan, manufacturer or such appropriate third party concerned with the supply of the goods and/or services. Accordingly, TPS shall also not be responsible for the use or validity of the Entitlement.
13. The decisions of TPS in respect of any and all aspect of this Campaign program shall be final and binding.