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<https://savewithtuas.com/>

TERMS AND CONDITIONS

EXCLUSIVE PROMOTION FOR XIAN DE LAI DELICACIES CUSTOMERS

1. The Exclusive Promotion for Xian De Lai Delicacies ("Campaign") is only applicable to successful applicants of Xian De Lai Delicacies during the period of 13 July 2020 to 12 August 2020 (both dates inclusive).
2. **By signing up for an electricity plan, you hereby agree to all the terms and conditions set forth herein for this Campaign.**
3. This Campaign is limited to new household/residential (domestic) customers. Existing residential customers of Tuas Power Supply ("TPS") are not eligible for this Campaign.
4. This Campaign is **limited to online sign-ups only** using the campaign code – **TPXDL620** and cannot be used in conjunction with and/or combined together with any other campaigns or promotion program, unless otherwise specified.
5. This Campaign is for TPS Electricity Plans signed up **from 13 July to 12 August 2020 (both dates inclusive)** or otherwise specified by TPS ("Campaign Period"). The first 300 customers who has successfully transferred their account to TPS will be entitled to the following entitlements: -

| Electricity Plans | Electricity Rate | Entitlements |
|--------------------|--|---|
| PowerFIX 36 | \$0.1680/kWh (before GST) \$0.1798/kWh (with GST) | \$60 Bill Rebate + \$20 Xian De Lai Delicacies e-Vouchers |
| PowerFIX 24 | \$0.1680/kWh (before GST) \$0.1798/kWh (with GST) | \$40 Bill Rebate + \$20 Xian De Lai Delicacies e-Vouchers |
| PowerFIX 18 | \$0.1680/kWh (before GST) \$0.1798/kWh (with GST) | \$40 Bill Rebate + \$20 Xian De Lai Delicacies e-Vouchers |
| PowerDO 24 | 22% Discount off Tariff | \$40 Bill Rebate + \$20 Xian De Lai Delicacies e-Vouchers |

6. Customers are encouraged to take their own meter reading and submit the meter reading to SP Services Limited ("SP") to avoid any estimated bill(s) for the month. The submission date for meter reading will be indicated in SP's transfer date notification letter. Customers are solely responsible to make the necessary arrangements for such meter reading.
7. The bill rebate and Xian De Lai Delicacies e-Vouchers are non-transferable, non-exchangeable and not redeemable for cash. TPS may, in its sole discretion, amend or substitute the rebate or cancel this Campaign, without prior notice to any person. TPS at its sole discretion reserves the right to modify the Terms and Condition of the Campaign from time to time, without prior notice to any person.
8. The bill rebate, where applicable, will be credited to customers in their second or third bill (depending on their SP billing cycle), after their account has been successfully transferred to TPS. The bill rebate is inclusive of GST and can be used to offset the SP bill. If there should be

any rebate balance credits, it will be utilized to offset the next month's bill and so forth until it is fully utilized.

9. Upon the commencement of their electricity retail agreement, the customer will be awarded the Xian De Lai Delicacies e-Vouchers in the form of an electronic voucher, which shall be credited into the customer's T+ Portal. The Xian De Lai Delicacies e-Voucher shall be valid for a period of 45 (forty five) days upon their commencement date ("Validity Period"). The Xian De Lai Delicacies e-Voucher can only be used for dine-in or takeaway orders. In the event the Xian De Lai Delicacies e-Vouchers are not claimed or redeemed within the Validity Period, they shall automatically cease to be valid.
10. This Campaign shall be read in conjunction with TPS' standard terms and conditions of electricity product.
11. In the event of early termination prior to the expiry of the electricity retail agreement for whatsoever reason, TPS shall (i) charge an early termination charge of \$200 as set out in the electricity retail agreement and (ii) claw back the awarded bill rebate and the Xian De Lai Delicacies e-Voucher amount in full from the customer. Any outstanding rebates will cease and be forfeited once the electricity retail agreement is terminated.
12. Successful sign-ups will be liable to pay an administration fee of \$10.70 (including GST of 7%) for any changes to their Campaign program code or electricity plan made 3 (three) days before the date of transfer of the customer's electricity account to TPS and the commencement date of the electricity retail agreement will be delayed accordingly.
13. The decisions of TPS on all matters, including the Campaign's Terms and Conditions, queries or disputes in respect of any and all aspects of this Campaign program shall be final and binding.