



6838 6888



9818 3310



cuscare@tuaspower.com.sg



<https://savewithtuas.com/>

## TERMS AND CONDITIONS T-DAYS PROMOTION (TPOWERUP)

1. The T-Days Promotion (“Promotion”) is applicable and limited to new household/residential (Domestic) customers. Existing household/residential customers of Tuas Power Supply (“TPS”) are not be eligible for this Promotion.
2. **By signing up for an electricity plan, you hereby agree to all the terms and conditions set forth herein for this campaign.**
3. This Promotion is **limited to online sign up only** using the campaign code <TPOWERUP> and cannot be used with any other promotion program, unless otherwise specified.
4. This Promotion is only valid every Thursday to Sunday, from 10 September to 11 October 2020 (both dates inclusive) unless otherwise stated (“Promotion Period”).
5. This Promotion is limited to the first 500 (five hundred) customers who sign up for either a PowerFIX 24 or PowerFIX 36 electricity plan online during the Promotion Period.
6. Successfully transferred customers will be entitled to the following: -

Electricity Plan	Electricity Rate (GST Inclusive)	Entitlement
PowerFIX 36	\$0.1798/kWh	\$60 Bill Rebate + \$50 Grocery Vouchers
PowerFIX 24	\$0.1798/kWh	\$40 Bill Rebate + \$50 Grocery Vouchers

7. After the successful transfer of the Customer’s account to TPS, the Customer(s) will receive a notification letter from TPS stating the location and timing for the collection of the grocery vouchers.
8. The bill rebate or grocery voucher (“Entitlement”) is non-transferable, non-exchangeable and not redeemable for cash. TPS may, in its sole discretion, substitute the rebate or cancel this Promotion program, without prior notice to any person. TPS at its sole discretion reserves the right to modify the Terms and Condition of the Promotion from time to time, without prior notice.
9. The bill rebate will be credited to customers in their second or third bill (depending on their SP billing cycle), after their account has been successfully transferred to TPS. The bill rebate is inclusive of GST and can be used to offset the SP bill. If there should be any rebate balance credits, it will be utilized to offset the next month’s bill and so forth until it is fully utilized.
10. This Promotion shall be read in conjunction with TPS’ standard terms and conditions of electricity product.

11. In the event of early termination prior to the expiry of the electricity retail agreement for whatsoever reason, TPS shall (i) charge an early termination charge of \$200 as set out in the electricity retail agreement and (ii) claw back the Entitlement amount in full.
12. Successful sign-ups will be liable to pay an administration fee of \$10.70 (including GST of 7%) for any changes to their promotion program code or electricity plan made 3 days before date of transfer of electricity account to TPS.
13. Under no circumstances shall TPS be liable for the quality, merchantability or the fitness of the grocery vouchers; and the grocery vouchers shall only be used at participating outlets.
14. TPS shall also not be liable for any compensation and/or any reimbursement in cash or otherwise should the grocery vouchers be rejected and/or damaged and/or lost and/or have lapsed.
15. The decisions of TPS in respect of any and all aspect of this Promotion program shall be final and binding.