





TERMS AND CONDITIONS LONGING FOR A GOOD DEAL CAMPAIGN (ONLONG120)

- 1. The Longing for a Good Deal Campaign ("Campaign") is applicable and limited to new household/ residential (Domestic) customers. Existing residential customers of Tuas Power Supply ("TPS") are not eligible for this Campaign.
- 2. By signing up for an electricity plan, you hereby agree to all the terms and conditions set forth herein for this Campaign.
- 3. This Campaign is <u>limited to online sign-ups only</u> using the campaign code **ONLONG120** and cannot be used in conjunction with and/or combined together with any other campaigns or promotion program, unless otherwise specified.
- 4. This Campaign is for TPS Electricity Plans signed up **between 11 March 2024** and **14 April 2024** (both dates inclusive) or otherwise specified by TPS ("Campaign Period"). First 200 successfully transferred customers will be entitled to the following electricity rate: -

Electricity Plan	Electricity Rate (before GST)	Electricity Rate (after GST)	Entitlement
PowerFIX 12	\$0.2888/kWh	\$0.3148/kWh	N/A
PowerFIX 18	\$0.2828/kWh	\$0.3083/kWh	N/A
PowerFIX 24	\$0.2733/kWh	\$0.2979/kWh	\$80 Bill Rebate
PowerFIX 36	\$0.2713/kWh	\$0.2957/kWh	\$120 Bill Rebate

- 5. Customers are encouraged to take their own meter reading and submit the meter reading to SP Services Limited ("SP") to avoid any estimated bill(s) for the month. The submission date for meter reading will be indicated in SP's transfer date notification letter. Customers are solely responsible to make the necessary arrangements for such meter reading.
- 6. The bill rebate ("Entitlement") is non-transferable, non-exchangeable and not redeemable for cash. TPS may, in its sole discretion, substitute the Entitlement or cancel this Campaign, without prior notice to any person. TPS at its sole discretion reserves the right to modify the Terms and Condition of the Campaign from time to time, without prior notice to any person.
- 7. The bill rebate, where applicable, will be credited to customers in their second or third bill (depending on their SP billing cycle), after their account has been successfully transferred to TPS. The bill rebate is inclusive of GST and can be used to offset the SP bill. If there should be any rebate balance credits, it will be utilized to offset the next month's bill and so forth until it is fully utilized.
- 8. This Campaign shall be read in conjunction with TPS' standard terms and conditions of electricity product.

- 9. In the event of early termination prior to the expiry of the electricity retail agreement for whatsoever reason, TPS shall (i) charge an early termination charge of \$200 as set out in the electricity retail agreement and (ii) claw back the Entitlement amount in full from the customer.
- 10. Successful sign-ups will be liable to pay an administration fee of \$10.90 for any changes to their Campaign program code or electricity plan made 3 (three) days before the date of transfer of the customer's electricity account to TPS and the commencement date of the electricity retail agreement will be delayed accordingly.
- 11. The decisions of TPS on all matters, including Terms and Conditions, queries or disputes in respect of any and all aspects of this Campaign program shall be final and binding.