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## TERMS AND CONDITIONS NATIONAL DAY PROMOTION (ONSG56)

1. The National Day Promotion (“Promotion”) is applicable and limited to new household/residential (Domestic) customers. Existing residential customers of Tuas Power Supply (“TPS”) are not eligible for this Promotion.
2. **By signing up for an electricity plan, you hereby agree to all the terms and conditions set forth herein for this Promotion.**
3. This Promotion is for any TPS Electricity Plan signed up from **09 – 22 August 2021**, for the first 500 customers only. Successfully transferred customers will be entitled to the following Entitlement.

Electricity Plan	Electricity Rate (GST Inclusive)	Entitlement
PowerFIX 36	\$0.2129/kWh	Free 1 <sup>st</sup> Month Electricity
PowerFIX 36	\$0.2129/kWh	\$108 Bill Rebate
PowerFIX 24	\$0.2129/kWh	\$78 Bill Rebate

4. This Promotion is limited to online sign up using campaign code – **ONSG56** and is not available at any of TPS’ roadshows.
5. This Promotion cannot be use with other promotions or program, unless otherwise specified.
6. Customers are encouraged to take their own meter reading and submit the meter reading to SP Services Limited (“SP”) to avoid any estimated bill(s) for the month. The submission date for meter reading will be indicated in SP’s transfer date notification letter. Customers are solely responsible to make the necessary arrangements for such meter reading.
7. Depending on the commencement date of the customer’s electricity contract, the first month’s electricity bill waiver may be stretched across two months and the customer’s entitlement of their first month’s electricity bill waiver will be adjusted accordingly.
8. The bill rebate or one month of free electricity (“Entitlement”) is non-transferable, non-exchangeable and not redeemable for cash. TPS may, in its sole discretion, substitute the Entitlement or cancel this Promotion, without prior notice to any person. TPS at its sole discretion reserves the right to modify the Terms and Condition of the Promotion from time to time, without prior notice.
9. The bill rebate will be credited to customers in their second or third bill (depending on their SP billing cycle), after their account has been successfully transferred to Tuas Power. The bill rebate is inclusive of GST and can be used to offset the SP bill. If there

should be any rebate balance credits, it will be utilized to offset the next month's bill and so forth until it is fully utilized.

10. This Promotion shall be read in conjunction with TPS' standard terms and conditions of electricity product.
11. In the event of early termination prior to the expiry of the electricity retail agreement for whatsoever reason, TPS shall (i) charge an early termination charge of \$200 as set out in the electricity retail agreement and (ii) claw back the Entitlement awarded in full.
12. Successful sign-ups will be liable to pay an admin fee of \$10.70 (including GST) for any changes to their promotion code or electricity plan made no later than 3 days before date of transfer of electricity account to TPS and the commencement date will be delayed.
13. The decisions of TPS in respect of any and all aspect of this Promotion program shall be final and binding.