



## TERMS AND CONDITIONS FREE 12 MONTHS INSURANCE COVERAGE BY SINGLIFE

The free 12 Months insurance coverage underwritten by Singapore Life Ltd. ("Singlife") is limited to **new residential and renewal customers** of Tuas Power Supply Pte Ltd ("TPS") who have successfully signed up for any of TPS electricity plans with a contract duration of at least 12 months.

- 1. As a new residential customer of TPS, the applicant of the electricity supply or SP account holder of the electricity account (where applicable) (hereinafter referred to as "TPS' Customer") has the option to receive 12 months complimentary insurance underwritten by Singapore Life Ltd ("Complimentary Insurance") upon successful sign up of any of TPS electricity plans with a contract duration of at least 12 months. Each subscription entitles the TPS' Customer a choice of Home Contents, Utilities Relief or Dengue Aid Insurance.
- 2. Each eligible TPS' Customer shall only be entitled to enroll for 1 free insurance plan as set forth in paragraph 1 above for electricity plan signed up with TPS with a contract duration of at least 12 months. Each customer is only entitled to one free insurance.
- This Complimentary Insurance is available for sign-ups between 1 January 2024 and 30 June 2024 (both dates inclusive).
- 4. This Complimentary Insurance is strictly for the TPS' Customer and is non-transferable. For the avoidance of doubt, TPS shall not be liable for the evaluation process or decision in relation to Singlife's acceptance of application for Complimentary Insurance. Such decision shall be solely made by Singlife, subject to its own terms and conditions. TPS shall not in any event be liable in any way to TPS' Customer or any person and you shall hold TPS harmless against any loss, liability, damages or expenses whatsoever arising, in connection with the Complimentary Insurance (including, but not limited to, that arising from or in connection with the Complimentary Insurance or otherwise of your enrolment for the Complimentary Insurance and any claims under the Complimentary Insurance.
- 5. The TPS' Customer is required to **meet the Singlife Relationship Consultant as part of the application process**. This is to ensure that the TPS' Customer has full understanding of the Complimentary Insurance including the products and benefits offered by Singlife.
- 6. Complimentary Insurance is not available with other promotions, rewards or benefits, unless specified by TPS.

- 7. By participating in this Complimentary Insurance, it is deemed that you have given your consent to Singlife to collect, use, process and/or disclose your personal information including your full name, address, mobile number, email address and year of birth (collectively "Personal Data") for the purposes of:
  - 7.1 Singlife Relationship Consultant to contact you to arrange appointment for the application of your Complimentary Insurance;
  - 7.2 Singlife contacting you via telephone, mail, email, SMS and/or any other means regarding Complimentary Insurance and its policy information, Singlife's offer, marketing and other related activities in the future.
- 8. You consent to Singlife contacting you to provide you with information concerning Singlife's products and services and special offers which may be of interest to you. For details of Singlife's Data Protection Policy, please visit <a href="https://www.singlife.com/en/pdpa/">https://www.singlife.com/en/pdpa/</a>. To withdraw your consent at any time, please email Singlife at tuas <a href="power@singlife.com">power@singlife.com</a>.
- 9. You agree and accept that TPS is not responsible and shall not be liable for any claims, costs, actions or proceedings, loss or damage that may arise out of or in relation to the Complimentary Insurance.
- 10. TPS is not an insurance agent or intermediary and is not allowed to solicit any insurance business or give advice on or recommend any product nor be involved in any discussions or negotiations between you and Singlife or in the arrangement of any insurance product between you and Singlife.
- 11. All enquiries relating to any Complimentary Insurance product including but not limited eligibility, claims, enrolment, coverage and suitability shall be made directly to Singapore Life Ltd. For questions on the Complimentary Insurance products, please email Singlife at <a href="mailto:tuas">tuas</a> <a href="mailto:power@singlife.com">power@singlife.com</a>. All claims under the Complimentary Insurance will be handled directly and solely by the Singlife.
- 12. The Complimentary Insurance is non-exchangeable and not redeemable for cash or in any other form of replacement. TPS may, in its sole discretion, substitute the Campaign Insurance or cancel this Complimentary Insurance, without prior notice to any person. TPS at its sole discretion reserves the right to modify these terms & conditions from time to time, without prior notice.
- 13. The decision of TPS on all matters, queries or disputes, concerning the Complimentary Insurance and these terms & conditions shall be final.
- 14. TPS makes no representation or warranties of any kind whatsoever (including the quality, value, merchantability or fitness for purpose) concerning the Complimentary Insurance and all matters related thereto.
- 15. A person who is not a party to these terms and conditions has no right under the Contracts (Rights of Third Parties) Act, 2001 of Singapore to enforce any provision of these terms and conditions.

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