





TERMS AND CONDITIONS DRAGON'S FORTUNE LUCKY DRAW CAMPAIGN 2024

- 1. The Dragon's Fortune Lucky Draw 2024 Campaign ("Campaign") is organised by Tuas Power Supply Pte Ltd ("TPS"). All eligible sign ups (as defined in paragraph 4 below) during the Campaign Period (as defined in paragraph 3 below) will be automatically enrolled in this Campaign and stand a chance to win a BBYEOL Lynx Tankless Hot & Cold Water Purifier ("Prize") supplied by Home Hedge Pte Ltd ("Merchant").
- 2. By signing up for an electricity plan, you hereby agree to all the terms and conditions set forth herein for this campaign.
- 3. The Campaign period will run from 16 January 2024 to 29 February 2024 (both dates inclusive) ("Campaign Period")
- 4. To qualify for the lucky draw ("Lucky Draw"), you must fulfill all the following criteria ("Eligible Signup"):
 - a) New household/residential ("domestic") customers who successfully sign up for any 24/36 months electricity plan PowerFIX 24 and PowerFIX 36 ("Eligible Customer") with TPS within the Campaign Period via online means.
 - b) Eligible Customer's contract with TPS must commence by 15 April 2024 ("Qualifying Contract Period").
- 5. Existing domestic customers of TPS are not eligible to participate in this Campaign unless otherwise specified.
- 6. After the end Qualifying Contract Period, TPS will select an Eligible Signup as the winner of the Campaign ("Winner") to win the Prize by way of a random computerised draw.

Campaign Period	Winner	Total No.	Prize
	Announcement	of Winner	
	Date		
From 16 January 2024	By 30 June 2024 or	1	BBYEOL Lynx Tankless
– 29 February 2024	any other date to be		Hot & Cold Water
(both dates inclusive)	determined by TPS		Purifier
			(worth S\$1,799)

- 7. The Lucky Draw will be conducted by TPS on 30 May 2024, (UTC+8) 10:00 am ("Draw Date and Time") via Microsoft Teams which may be accessed through the link. The Winner of the Lucky Draw will be published on the Tuas Power Facebook Page by 30 June 2024.
- 8. This Campaign is strictly not available for any renewal contracts and cannot be used together or in conjunction with any other promotion program and/or campaign, unless otherwise specified.
- 9. Each Eligible Signup with a unique residential address counts as one (1) entry in the Lucky Draw.
- 10. TPS will send out a notification letter via the Winner's registered email to inform him/her of the Prize redemption details ("Redemption Notification") and the period which the Prize can be redeemed ("Validity Period") within 7 days from the draw. The Winner shall be deemed to forfeit the Prize if he/she fails to contact TPS regarding the collection of the Prize during the Validity Period.
- 11. TPS shall select a replacement Winner in the event of ineligibility, failing to agree with the Terms contained herein, or forfeiture of the original Winner.
- 12. TPS' decision on the Winner and all matters relating to the Campaign shall be final, binding and conclusive.
- 13. The Prize will be delivered to the Winner in accordance with the "Applicant Name" and "Delivery address" information provided during sign up.
- 14. By participating in this Campaign, the Winner consents to providing his or her personal information including name, mailing address, e-mail address and contact number(s) so that TPS and the Merchant can contact the Winner at a later date on the Prize redemption via telephone calls, text messages, mails and/or e-mails.
- 15. The Winner agrees to allow the Merchant to enter the "Delivery address" to complete the installation of the Prize by 31 July 2024.
- 16. The Winner hereby consents to and agrees that any and all personal data about them that TPS collects, including names and likeness during the Campaign, may be used and disclosed for purposes relating to the Campaign, and to such persons as may be involved in operating or promoting the Campaign, including employees, agents and sub-contractors of TPS and the Merchant.
- 17. The Winner shall be responsible for all ancillary and additional costs arising from the use of the Prize, insofar as these are not specifically indicated as part of the Prize.
- 18. The Prize is strictly non-transferable, non-exchangeable and not redeemable for cash. TPS and the Merchant may, in their sole discretion, substitute the Prize for one of equivalent value or cancel this Campaign, without prior notice to any person. TPS and the Merchant reserves the right to modify the Terms and Condition of the Campaign from time to time, without prior notice.
- 19. This Campaign shall be read in conjunction with TPS' standard conditions of supply.

- 20. In the event of any early termination prior to the expiry of the electricity retail agreement for whatsoever reason, the Winner shall pay TPS (i) an early termination charge of \$200 pursuant to the electricity retail agreement and (ii) amount equivalent to the retail value of Prize. No person shall be entitled to any payment or compensation from TPS should any of the Prize be forfeited, reclaim and/or revoked by TPS or the Merchant.
- 21. TPS shall therefore not be liable for any claim, loss, damage, injury, death, costs or expenses howsoever incurred, suffered or sustained by the customer as a result of or in connection with the Prize. Each customer agrees to direct all claims in relation to such Prize to the Merchant, manufacturer or such appropriate third party concerned with the supply of such goods and/or services.
- 22. Under no circumstances shall TPS be liable for the quality, merchantability or the fitness of the Prize. TPS makes no representation or warranties of any kind whatsoever concerning the Prize and all maters related thereto.
- 23. The Prize is non-exchangeable, non-transferable and non-redeemable for cash, credit or any other items in part or in whole.
- 24. The decision of TPS and the Merchant on all matters, including Terms and Conditions or disputes in respect of any and all aspects of this Campaign shall be final and binding.
- 25. These terms and conditions shall be governed by the laws of Singapore.
- 26. By participating in the Campaign, each customer hereby consents to the collection, usage, storage, disclosure and processing of information about the customer. In addition, the customers agree that TPS shall have the right at any time to contact and/or mail the customers (whether electronically or otherwise) with promotional materials, information and/or mailers. It is deemed that the customers have consented to being featured in photographs, motion pictures, recordings, or any other media records for the purpose of promotion by TPS or for any legitimate purpose, including any commercial and marketing uses, and/or to be updated onto TPS public websites and channels.