



6838 6888



9818 3310



cuscare@tuaspower.com.sg



<https://savewithtuas.com/>

TERMS AND CONDITIONS TUAS POWER CARE CAMPAIGN

1. The Tuas Power Care Campaign (“Campaign”) is applicable and limited to new household/residential (Domestic) customers. Existing residential customers of Tuas Power Supply (“TPS”) are not be eligible for this Campaign.
2. **By signing up for an electricity plan, you hereby agree to all the terms and conditions set forth herein for this campaign.**
3. This Campaign is limited to the first 500 customers who sign up for the PowerFIX 12 Care, PowerFIX 24 Care and PowerDO 24 Care electricity plan from 22 - 28 Jul 2020 online, the prices of which are set out below: -

Electricity Plans	Price (\$/kWh)
PowerFIX 12 Care	\$0.1606 (before GST) \$0.1718 (GST inclusive)
PowerFIX 24 Care	\$0.1648 (before GST) \$0.1763 (GST inclusive)
PowerDO 24 Care	23.6% Discount off Tariff

4. This Campaign may be used in conjunction with the Refer A Friend Online Promotion Program and is limited to only the first 500 customers who sign up for the PowerFIX 24 Care electricity plan from 22 - 28 Jul 2020 online using a referral code. For avoidance of doubt, the rebate entitlement is as set out below: -

Electricity Plans	Price (\$/kWh)	Referee Entitlement	Referrer Entitlement
PowerFIX 24 Care	\$0.1648 (before GST) \$0.1763 (GST inclusive)	\$20 (Refer a Friend Online Promotion)	\$20 (Refer a Friend Online Promotion)

5. Upon the successful transfer of electricity account to TPS, the customer will be entitled to the aforementioned bill rebate, as confirmed and notified in writing by TPS.
6. This Campaign is limited to online signup and is not available at any of TPS’ roadshows.

7. This Campaign cannot be use in conjunction with and/or combined together with other campaigns or program, unless otherwise specified.
8. The bill rebate is non-transferable, non-exchangeable and not redeemable for cash. TPS may, in its sole discretion, substitute the rebate or cancel this Campaign program, without prior notice to any person. TPS at its sole discretion reserves the right to modify the Terms and Condition of the Campaign from time to time, without prior notice to any person.
9. The bill rebate will be credited to customers in their second or third bill (depending on their SP billing cycle), after their account has been successfully transferred to Tuas Power. The bill rebate is inclusive of GST and can be used to offset the SP bill. If there should be any rebate balance credits, it will be utilized to offset the next month's bill and so forth until it is fully utilized.
10. This Campaign shall be read in conjunction with TPS' standard terms and conditions of electricity product.
11. In the event of early termination prior to the expiry of the electricity retail agreement for whatsoever reason, TPS shall (i) charge an early termination charge of \$200 as set out in the electricity retail agreement and (ii) claw back the bill rebate amount in full from the customer. Any outstanding referrals or rebates will cease and be forfeited once the electricity agreement is terminated.
12. Successful sign-ups will be liable to pay an administrative fee of \$10.70 (including GST) for any changes to their Campaign code or electricity plan made no later than 3 days before the date of transfer of the customer's electricity account to TPS and the commencement date of the electricity retail agreement will be delayed accordingly.
13. The decisions of TPS in respect of any and all aspect of this Campaign program shall be final and binding.